

# HEALTH & SAFETY POLICY

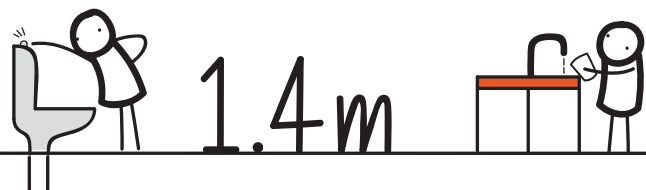
At Queensland Urban Utilities (QUU) we are all about enriching the quality of life for our customers and the community, by delivering water and waste water services.



Enriching the quality of life – it's a big goal, but one that we're passionate about. And, we know we can only achieve it when our own team is at its best.



So that's why we have a Health and Safety Policy. It outlines our commitment to you, and your health and safety, so that you can do your best work for the 1.4 million people who rely on us, 24/7.



So, here's our commitment to you:

We'll be relentless about preventing work-related injuries. This means we'll provide you, and our delivery partners and contractors, with a safe and healthy place to work.



We'll make sure that you and your team have the right tools and equipment to engineer out risks or put controls in place.



We'll make sure that your health and safety isn't just about filling out paperwork. Sure, there'll always be some paperwork...



...but our leaders will be talking with you more often to get your opinion about what's working and what's not, when it comes to health and safety.

How can we improve?



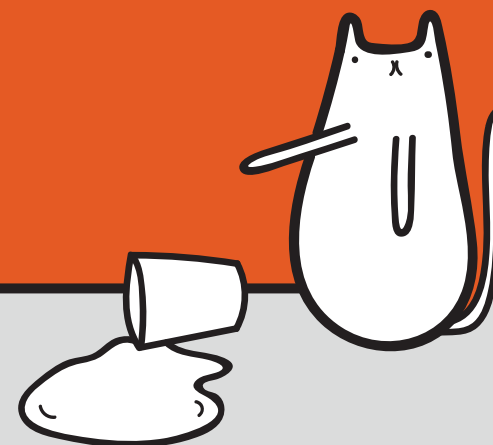
Rest assured, our standards and procedures will always be best practice, and aligned with the Work Health and Safety Act 2011



When it comes to our management systems, we'll be compliant, that's for sure, but we want to focus on adding value to our day to day operations, and that means exploring what you can do to improve health and safety, and not just telling you what you can't do.



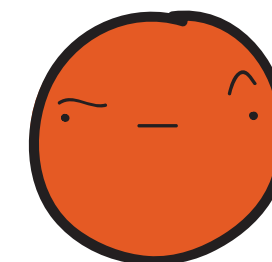
We recognise that on occasion, things do go wrong...



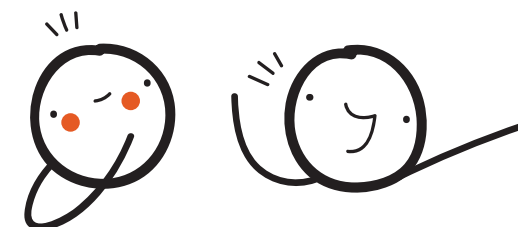
...and when they do we want to understand more about what makes work challenging and what helps and hinders performance, particularly in hazardous work conditions.



So, we'll be less about judging...



... and more about learning and sharing.



You see, at QUU, when it comes to enriching the quality of life, that means yours too.



And that, is our commitment to you.