

Health & Safety Policy

Purpose

Urban Utilities enriches the quality of life of its customers and surrounding communities. Our employees come to work to make a difference and we strongly value the crucial role that health and safety plays in empowering them to achieve this.

The purpose of this policy is to establish the business commitments that support the Urban Utilities health and safety vision to empower the health, safety and wellbeing of our workers so that Urban Utilities can continue to engage in the essential work to supply drinking water, recycled water and sewerage services that supports our communities. The policy is aligned to the ISO45001 Occupational Health and Safety Standard.

Applicability of policy

This is an operational policy for internal and external use and may also be made available on our external website. This policy commences from the date approved by the Chief Executive Officer.

Scope

This policy applies to all workers (as defined by the Work Health Safety Act 2011 (Qld)) who undertake work for Urban Utilities in any capacity.

Related legislation

- Work Health and Safety Act 2011 (Qld)
- Work Health and Safety Regulation 2011 (Qld)
- Codes of Practice

Policy statement

Urban Utilities is committed to the proactive prevention of work-related injury and the health and safety of our workforce. We are committed to the ongoing pursuit of providing a safe and healthy working environment for our workers, and the people who are influenced by our activities.

Urban Utilities provides resources to eliminate or minimise the inherent and specific health and safety risks and hazards that could impact our workforce, delivery partners, visitors, customers and community. We empower leaders and team members to identify and control hazards and to initiate improvements to reduce health and safety risks.

We are committed to ensuring our Due Diligence isn't solely centred on paperwork, rather it is underpinned by proactivity and curiosity. Our approach to health and safety is aligned with our company values and strategic objectives. We maintain a governance framework that supports compliance with the *Work Health and Safety Act 2011 (Qld)*, industry best practice and other requirements relevant to our core

business. These compliance activities are supported by defining and describing our health and safety expectations, accountabilities, responsibilities, obligations and duties to deliver a sustainable, safe and healthy environment.

We strive toward a health and safety management system that doesn't rely on excessive bureaucratic control; rather it directly adds value to operational safety. We will optimise our systems through consistently creating opportunities and avenues for all workers to influence how health and safety is managed at Urban Utilities.

Crucial to the success of our safety performance is consistent and ongoing consultation with, and participation from, all Urban Utilities workers in health and safety matters. Rather than only focusing on deviation management when things go wrong, we are committed to authentically engaging with those closest to the work to understand what builds capacity, what makes work challenging and what helps and hinders performance, particularly in hazardous work conditions.

At Urban Utilities we see health and safety as more than the absence of harm; it is also the presence of a capacity to achieve positive outcomes. By doing so, we can drive innovation and develop improved safety processes for a healthier, safer, smarter tomorrow.

Definitions

Due Diligence¹ is the taking of reasonable steps to:

- a) to acquire and keep up-to-date knowledge of work health and safety matters; and
- b) to gain an understanding of the nature of the operations of the business or undertaking of the person conducting the business or undertaking and generally of the hazards and risks associated with those operations; and
- c) to ensure that the person conducting the business or undertaking has available for use, and uses, appropriate resources and processes to eliminate or minimise risks to health and safety from work carried out as part of the conduct of the business or undertaking; and
- d) to ensure that the person conducting the business or undertaking has appropriate processes for receiving and considering information regarding incidents, hazards and risks and responding in a timely way to that information; and
- e) to ensure that the person conducting the business or undertaking has, and implements, processes for complying with any duty or obligation of the person conducting the business or undertaking under Work Health and Safety Act 2011 (Qld); and
- f) to verify the provision and use of the resources and processes referred to in paragraphs (c) to (e)

Related documents

- Urban Utilities Safety Management System (REF561).
- ISO45001 Occupational Health and Safety Standard.

Review date

This policy will be reviewed every 2 years or in accordance with changes to relevant legislation, the international standard or Urban Utilities business objectives.

Authorising Officer

LOUISE DUDLEY
Chief Executive Officer
Urban Utilities

