

RECYCLED WATER

1. PURPOSE

To outline Queensland Urban Utilities' commitment to effective management of its recycled water distribution system, to provide responsible, safe and sustainable recycled water that meets the needs of customers.

2. SCOPE

This policy provides guidance to the public, existing and potential customers of Queensland Urban Utilities, developers, Queensland Urban Utilities staff, contractors and our Regulators.

3. RELATED LEGISLATION

- Queensland Water Recycling Guidelines 2005.
- Water Supply (Safety and Reliability) Act 2008.
- Recycled Water Management Plan (RWMP) Guidelines 2008.
- Public Health Act 2005.
- Public Health Regulation 2005.

4. POLICY STATEMENT

Queensland Urban Utilities supports and promotes the responsible use of recycled water and the application of a risk based management approach that complies with regulatory requirements and consistently meets the *National Guidelines on Water Recycling*.

To achieve this we will:

- Ensure that protection of public and environmental health is recognised as being of paramount importance.
- Maintain communication and partnerships with all relevant agencies involved in management of water resources, including waters that can be recycled.
- engage appropriate scientific expertise in developing recycled water schemes;
- Recognise the importance of community participation in decision-making processes and the need to ensure that community expectations are considered.
- Manage recycled water quality at all points along the delivery chain from source to the recycled water user.
- Use a risk-based approach in which potential threats to water quality are identified and controlled.
- Integrate the needs and expectations of our users of recycled water, communities and other stakeholders, regulators and employees into planning processes.
- Establish regular monitoring of control measures and recycled water quality and establish effective reporting mechanisms to provide relevant and timely information, and promote confidence in the recycled water supply and its management.
- Ensure appropriate contingency planning and emergency response plans are in place.

- Participate in and support appropriate research and development activities to ensure continuous improvement and continued understanding of recycled water issues and performance.
- Contribute to the development of industry regulations and guidelines, and other standards relevant to public health and the water cycle.
- Continually improve our practices by assessing performance against corporate commitments and stakeholder expectations.

Queensland Urban Utilities will implement and maintain recycled water management systems consistent with the National Guidelines on Water Recycling and compliant with regulatory guidelines to effectively manage the risks to public and environmental health.

All managers and employees involved in the supply of recycled water are responsible for understanding, implementing, maintaining and continuously improving the recycled water management system. Membership and participation in professional associations dealing with management and use of recycled water is encouraged.

5. RELATED DOCUMENTS

Nil.

6. REVIEW

Within two years, following authorisation.

7. AUTHORISING OFFICER

BOARD OF QUEENSLAND URBAN UTILITIES.