

Trade Waste Policy

Purpose

This policy supports Urban Utilities' management of Trade Waste.

Scope

This policy applies to Urban Utilities' employees and contractors in the assessment, approval and management of trade waste as well as the community and Urban Utilities commercial and developer customers in the application for, and undertaking of, trade waste activities.

Related legislation

- Environmental Protection Act 1994;
- Water Supply (Safety and Reliability) Act 2008;
- South East Queensland Water (Distribution and Retail Restructuring) Act 2009;

Policy statement

Urban Utilities is committed to providing an efficient trade waste service that supports its customers and communities without placing unacceptable risks on people, assets or the environment.

Urban Utilities' policy is to conditionally accept trade waste into its sewerage infrastructure provided that:

- It does not contain a Prohibited Substance;
- It does not contain substances in amounts that are or may be toxic or hazardous to sewerage infrastructure, treatment processes, personnel or the environment;
- It does not contain substances that limit downstream recycling of effluent or reuse of biosolids;
- Where necessary and practicable, it has been pre-treated on-site using 'best practicable treatment' to ensure sewer acceptance criteria are not exceeded; and
- The system is of adequate capacity to effectively collect, transport and treat trade waste.
- To achieve its trade waste objectives, Urban Utilities will focus on the following trade waste management initiatives:
 - Clear communication of Urban Utilities' trade waste management system (and its requirements) to customers and applicants;
 - Application of risk based trade waste management, including implementation of a consistent and equitable third party compliance framework;
 - Incorporating best practice trade waste management as set out in applicable national and state guidelines such as the Australian Sewage Quality Management Guideline (WSAA 2012) and the National Guideline for Managing FFOG (Foods, Fats, Oils and Grease) from Food Premises (WSAA 2018);

- Executing conditions-based trade waste approvals with customers for the discharge of trade waste; and
- Development of cost reflective pricing and charging policies.

Definitions

Prohibited Substance is a substance listed in Schedule 1 of the Water Supply (Safety and Reliability) Act 2008.

Trade Waste is water borne waste from business, trade or manufacturing premises, other than waste that is a prohibited substance, human waste or stormwater.

Related documents

Urban Utilities Trade Waste Environmental Management Plan