

Working beneath the streets

Lotus, Hampton & Albion Streets, Woolloongabba

April 2022

You can rely on us to keep things flowing, and from time-to-time we need to upgrade your local water and wastewater pipes.

What's happening?

Our delivery partner, Downer WSP, will soon start work on replacing sections of water pipes along Lotus Street, Hampton Street and Albion Street, Woolloongabba between Logan Road and Lucinda Street. Construction will start on **Tuesday 3 May 2022** and we expect to be finished in six weeks, weather and site conditions permitting.

Why is this happening?

We are replacing sections of water pipe near your property; the new pipes will be longer lasting. Upgrades to the network will ensure reliability and sustainability of water services in your area.

How will impacts be managed?

Safety – barriers and signage around work areas will be in place to keep everyone safe.

Hours – most of the work will take place during the day, between **6am and 6pm, Monday to Friday**. In some situations, we may need to carry out works during the night, between **6pm and 6am, Sunday to Thursday**. We will notify you before any night works take place.

Traffic changes – possible road, lane and footpath closures around work sites. Traffic management will be in place to look after the safety of our pedestrians, road users and to maintain local access.

Temporary water outages – we'll give you at least three days' notice before any planned water interruptions to your water supply. Keep a look out in your letterbox for these updates.

Noise, dust and minor vibrations – unfortunately there will be varying levels during excavation. We'll minimise these where we can.

Tree removal – some trees might be identified for removal at worksites. Any trees marked with "R" will be removed in accordance with council permit and replaced in approved areas following project completion.

Restoration – temporary restoration will occur while work is in progress. At completion, we'll restore as close to the original condition as possible including roads, driveways, footpaths and nature strips that have been impacted by our works.

Bypass (temporary water service) – Your property may be connected to a temporary water service pipe to maintain your water supply. While we connect and disconnect you to the temporary bypass pipe you may experience **water loss for up to 15 minutes**. Our on-site crew will door knock all residents and businesses prior to connecting and disconnecting your property service. The temporary pipe is usually laid across driveways, a crossing ramp will be used to maintain safe vehicle access and to protect the pipe. Please cross the ramp at a slow speed without stopping to avoid damaging it. This temporary water supply is the same quality of drinking water as your normal service; however, you may notice a slight reduction in water pressure.

Map of construction area



Find out more

We'll provide updates as the project progresses, or to get in touch:

- Contact: **Jodie Sully** on **0428 728 719** or **after hours** on **1300 992 605**
- Email / register for project updates: **Community.Enquiries@downergroup.com**
- Visit: **urbanutilities.com.au/network-upgrades** or scan the QR code



Thank you for your patience and understanding during this essential work.