

Working beneath the streets

2039 Sandgate Road, Virginia

2 August 2021

****As the COVID-19 situation unfolds, these essential works will continue, and changes to work schedules may occur, please keep an eye out for ongoing notifications. ****

What is happening?

Our delivery partner, Diona, will soon start work on replacing sections of water pipes along **2039 Sandgate Road, Virginia**. Work will begin at the beginning of August and expect to be finished in approximately **two-month**, weather, site conditions, and covid permitting. Work will take place on the **even numbered** side of **Vauxhall Street** and continue around the **odd numbered** side of **Sandgate Road, Virginia**. This work will be completed during the day from **6am to 6pm, Monday to Friday**. Once this section is complete, work will begin further along **Sandgate Road** and will take place on the **even side**. This work will be completed during the night from **7pm to 5am, Sunday to Thursday**.

Why is this happening?

The pipes are reaching the end of their life cycle. We will soon start replacing sections of old water mains near your property. Upgrades to the network will ensure that we can keep moving the water to your taps. The pipes are within Council land in front of residential housing, so we will not need to enter your property.

Map of the construction area*



*Sandgate Road, Virginia (approximately outside 2033 Sandgate Road and 24 Vauxhall Street) Day work from 6am to 6pm, Monday to Friday.

Map of the construction area **



**Sandgate Road, Virginia (approximately outside 1870 to 1804 Sandgate Road) Night work from 7pm to 5am, Sunday to Thursday.

Parking, traffic and pedestrian access

Our work areas will be behind barriers. Please observe all site signage and barriers – they are there to keep you and our workers safe. Lane/road closures will be required with detours in place. Please follow signage and traffic controller direction. You may experience minor delays while we are working in front of your property. Traffic control will be in place to assist pedestrians and general traffic around work areas. Access to driveways will be maintained.

Temporary water outages

To replace the pipes, we will need to temporarily disconnect properties while we work to transfer you to the new water main. We'll give you at least three days' notice prior to any temporary water outage. Keep a look out in your letterbox for the update.

Fenced Storage Area

Due to limited working space, a fenced storage area will be set up in your area. The compound may be located along 2033 Sandgate Road, Virginia (slip road between Telford Street and Vauxhall Street) which may be near your property. Expect noise caused by vehicle movements and the use of machinery, as well construction crews and equipment being present at the compound. The storage area will be restored as close as possible when the work is complete. A separate notice will be delivered to nearby properties.

Temporary water service

During construction, your property will be connected to a temporary water service pipe to maintain your water supply. This is the same quality of drinking water as your normal service; however, you may notice a slight reduction in water pressure, or a loss of water of up to 15 minutes. The temporary pipe is usually laid across driveways. A crossing ramp will be used to maintain safe vehicle access and protect the pipe. Please cross the ramp at slow speed without stopping to avoid damaging it. If you notice a leak or experience any issues with your temporary water pipe, please call Diona on 1300 13 13 38.

Noise and dust

The work will have elevated noise levels at times as we dig down to expose the old pipe and work to lay the new one. We will try and keep noise and any dust generated to a minimum.

Restoration

After we have completed installing each section of pipe, we will be restoring all areas impacted by our works including roads, driveways and footpaths. If your property has a non-standard driveway, e.g. Stencil, pebble, coloured. We will contact you in advance to discuss the restoration. Keep a look out in your letterbox in case we dropped by to discuss this and you weren't home.

Find out more

We will provide further updates as the project progresses, or get in touch:

- Phone 1300 13 13 38
- Email: UUTeam@diona.com.au
- Visit: urbanutilities.com.au/wmrp

Thank you for your patience during this essential work



To go into the draw to win a **\$50 gift voucher**, please scan the QR code to complete a survey at any stage during the project, your feedback is important to us.

For more information visit
urbanutilities.com.au
or call **13 26 57**

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