

Working beneath the streets

Brunswick Street, New Farm

21 June 2021

You can rely on us to keep things flowing, and from time-to-time we need to upgrade your local water and wastewater pipes.

What is happening?

Our delivery partner, Diona, will soon start work on replacing sections of water pipes along **Brunswick Street, New Farm**. We plan to start work **the second week in July 2021** and hope to be finished in **four weeks** - These time frames are indicative only and are subject to weather and site conditions. Work will take place on the odd numbered side of **Brunswick Street** between **Sydney Street** and **Merthyr Road**. Work will initially take place during the night between **6pm and 6am** for the first week, following this, most of our work will be completed during the day from **6am to 6pm, Monday to Friday**.

Why is this happening?

The pipes are reaching the end of their life cycle. We will soon start replacing sections of old water mains near your property. Upgrades to the network will ensure that we can keep moving the water to your taps. The pipes are within Council land in front of residential housing, so we will not need to enter your property.

Map of the construction area



Parking, traffic and pedestrian access

Our work areas will be behind barriers. Please observe all site signage and barriers – They are there to keep you and our workers safe. **Temporary lane/road closures and detours** will be required, particularly between **Sydney Street and Merthyr Road**, however, local access to resident and business driveways will be maintained.

Bus services will run as normal, please observe all site signage and traffic controller directions.

On-street parking will be restricted intermittently on **Brunswick Street** between **Sydney Street** and **Merthyr Road** for the duration of the works. Please follow traffic controller direction and signage.

A pedestrian cover board will be in place on the pedestrian path outside **79 Merthyr Rd**, with a **driller rig** positioned between Sydney Street and Merthyr Road, pedestrian access will be always maintained.

Cyclists to follow traffic controller's directions and signage. Please feel free to distribute the above dates of these works to your cyclist community so they can plan their bike trips accordingly (cyclists will continue to share the lane/road with road users).

You may experience minor delays while we are working in front of your property. Traffic control will be in place to assist pedestrians and general traffic around work areas. Please feel free to distribute dates of these works to plan your trip.

Fenced storage area

Due to limited working space, a fenced storage area will be set up in your area. The compound maybe located **near 59 Merthyr Road**. Expect noise caused by vehicle movements and the use of machinery, as well as construction crews and equipment present at the compound. The storage area will be restored as close as possible when the work is complete.

Map of the compound area



Temporary water outages

To replace the pipes, we may need to temporarily disconnect properties while we work to transfer you to the new water main. We will give you at least three days' notice prior to any temporary water outages. Keep a look out in your letterbox for the update.

Temporary water service

During construction, your property will be connected to a temporary water service pipe to maintain your water supply. While we connect you to the temporary water service pipe you may experience water loss for up to 15 minutes. This is the same quality of drinking water as your normal service; however, you may notice a slight reduction in water pressure. The temporary pipe is usually laid across driveways, a crossing ramp will be used to maintain safe vehicle access and protect the pipe. Please cross the ramp at slow speed without stopping to avoid damaging it. If you experience any issues with your temporary water service pipe, please call 1300 131 338.

Our crew will door knock all residents and businesses prior to connecting your property to the temporary water service pipe.

Noise and dust

We want to acknowledge that the works will have elevated noise and dust levels at times, as we dig down to expose the old pipe and work to lay the new one - We will do our best to minimise the noise and dust levels. As the work is taking place close to your property you may be impacted by elevated noise levels, we will minimise our impacts where possible by placing barriers and suitable signage around the work areas during excavation.

Restoration

After we have completed installing each section of pipe, we will be restoring all areas impacted by our works including roads, driveways, and footpaths. All standard concrete driveways will be repaired as close as reasonably possible to the pre-existing condition following completion of the work onsite.

If your property has a non-standard driveway, e.g., Stencil, pebble, coloured. We will contact you in advance to discuss the restoration. Keep a look out in your letterbox in case we dropped by to discuss this, and you were not home.

Find out more

We will provide further updates as the project progresses, or get in touch:

- Phone 1300 13 13 38
- Email: UUTeam@diona.com.au
- Visit: urbanutilities.com.au/wmrp

Thank you for your patience during this essential work.



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