

# Working beneath the streets

## Kinnard Street, Ashgrove

11 June 2021

You can rely on us to keep things flowing, and from time-to-time we need to upgrade your local water and wastewater pipes.

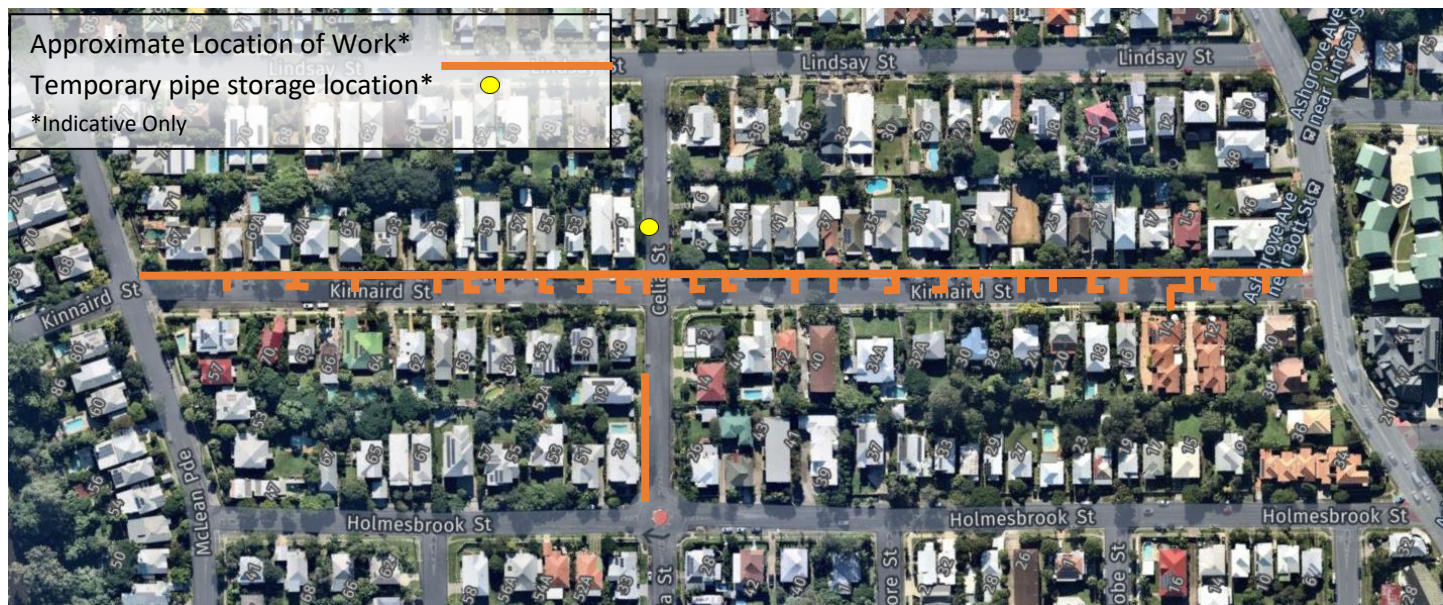
### What is happening?

Our delivery partner, Diona, will soon start work on replacing sections of water pipes along **Kinnard Street, Ashgrove**. We'll start work on **Friday 18 June 2021** and expect to be finished in **four weeks**, weather and site conditions permitting. The majority of the work will take place on the **odd-numbered side** of Kinnard Street between **Ashgrove Avenue** and **McLean Parade** as well as across the **middle** at certain points to connect to the **even-numbered side** of the road. Most of our work will be completed during the day from **6am to 6pm, Monday to Saturday**. If we need to work at night, we will let you know in advance and our hours will be **7pm to 5am**.

### Why is this happening?

The pipes are reaching the end of their life cycle. We will soon start replacing sections of old water mains near your property. Upgrades to the network will ensure that we can keep moving the water to your taps. The pipes are within Council land in front of residential housing, so we will not need to enter your property.

### Map of the construction area



### Parking, traffic, and pedestrian access

Our work areas will be behind barriers. Please observe all site signage and barriers – they are there to keep you and our workers safe. Temporary lane/road closures and detours will be required, however, access to driveways will be maintained. Limited on-street parking will be available intermittently in work areas. Please follow traffic controller direction and signage. You may experience minor delays while we are working in front of your property. Traffic control will be in place to assist pedestrians and general traffic around work areas.

**On-street parking** will be restricted intermittently on **Kinnaird Street** between **McLean Parade** and **Ashgrove Ave** for the duration of the works. Please follow traffic controller direction and signage.

### **Temporary water outages**

To replace the pipes, we will need to temporarily disconnect properties while we work to transfer you to the new water main. We'll give you at least three days' notice prior to any temporary water outage. Keep a look out in your letterbox for the update.

### **Temporary water service**

During construction, your property will be connected to a temporary water service pipe to maintain your water supply. This is the same quality of drinking water as your normal service; however, you may notice a slight reduction in water pressure. The temporary pipe is usually laid across driveways. A crossing ramp will be used to maintain safe vehicle access and protect the pipe. Please cross the ramp at slow speed without stopping to avoid damaging it. If you notice a leak or experience any issues with your temporary water pipe, please call Diona on 1300 13 13 38.

### **Noise and dust**

The work will have elevated noise levels at times as we dig down to expose the old pipe and work to lay the new one. We will try and keep noise and any dust generated to a minimum.

### **Fenced storage area**

Due to limited working space, a fenced storage area will be set up in your area. The compound may be located along **Creek Ave, opposite 59 Nicholson Lane** which may be near your property; a laydown area for pipes and fittings will be stored outside **9 Celia Street, Ashgrove**. Expect noise caused by vehicle movements and the use of machinery, as well construction crews and equipment being present at the compound. The storage area will be restored as close as possible when the work is complete. A separate notice will be delivered to nearby properties.

### **Restoration**

After we have completed installing each section of pipe, we will be restoring all areas impacted by our works including roads, driveways and footpaths. If your property has a non-standard driveway, e.g. Stencil, pebble, coloured. We will contact you in advance to discuss the restoration. Keep a look out in your letterbox in case we dropped by to discuss this and you weren't home.

### **Find out more**

We'll provide further updates as the project progresses, or get in touch:

- Phone 1300 13 13 38
- Email: [UUTeam@diona.com.au](mailto:UUTeam@diona.com.au)
- Visit: [urbanutilities.com.au/wmrp](http://urbanutilities.com.au/wmrp)

Thank you for your patience during this essential work.



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