

Working beneath the streets

Logan Road, Greenslopes

You can rely on us to keep things flowing. From time-to-time we need to upgrade your local water and wastewater pipes.

What's happening?

Our delivery partner, Downer WSP, will soon start work on replacing sections of water pipes along Logan Road between Raff Avenue and Swain Street, Greenslopes. Construction will start on **Sunday 31 July 2022**, and we expect to be finished in six weeks, weather and site conditions permitting.

Why is this happening?

Urban Utilities is committed to excellence in water and sewerage services. As part of this commitment, we will be upgrading important infrastructure near your property. Upgrades to the network will ensure reliability and sustainability of water services in your area.

How will impacts be managed?

Safety – barriers and signage around work areas will be in place to keep everyone safe.

Hours – most of the work will take place during the night, between **6pm and 6am**, Sunday to Thursday. In some situations, we may need to carry out works during the day between **6am and 6pm** and the occasional Friday or Saturday. We will notify you before any work takes place.

Traffic changes – possible lane and footpath closures around work sites. Traffic management will be in place to look after the safety of our pedestrians and road users.

Temporary water outages – we'll give you at least three days' notice before any planned water interruptions to your water supply. Keep a look out in your letterbox for these updates.

Noise and dust – unfortunately there will be varying levels during excavation. We will minimise these where we can.

Tree removal – some trees might be identified for removal at worksites. Any trees marked with "R" will be removed in accordance with council permit and replaced in approved areas following project completion.

Temporary water service (bypass pipe) – Your property may be connected to a temporary water service pipe to maintain your water supply. The temporary pipe is usually laid across driveways, a crossing ramp will be used to maintain safe vehicle access and to protect the pipe. Please cross the ramp at a slow speed without stopping to avoid damaging it. This temporary water supply is the same quality of drinking water as your normal service; however, you may notice a slight reduction in water pressure.

Restoration – temporary restoration will occur while work is in progress. At completion, we'll restore as close to the original condition as possible including roads, driveways, footpaths, and nature strips that have been impacted by our works.

Map of construction area



Find out more

We'll provide updates as the project progresses, or get in touch:

- Contact: **Aleisha Billing** on **0437 841 193** or afterhours **1300 992 605**
- Email / register for project updates: **Community.Enquiries@downergroup.com**
- Visit: urbanutilities.com.au/network-upgrades or scan the QR code

Thank you for your patience and understanding during this essential work.



SCAN ME