

Working beneath the streets

Creek Street, Brisbane CBD (Phase Two)

19 January 2021

What is happening?

Our delivery partner, Diona, will soon start work on replacing sections of the water mains along **Creek street Phase Two**. We'll start work on **27 January 2021** and expect to be finished in **eight weeks** with a further **two weeks for restorations**, weather and site conditions permitting. This work will take place on **Creek Street** between **Queen Street** and **Ann Street**. Our work will be completed during the night from **6pm to 6am, Sunday to Thursday** to avoid daytime impacts and the impacts of planned water outages.

Why is this happening?

The water main on Creek Street is dating back to 1924 and it needs to be upgraded and upsized. Upgrades to the network will ensure that we can keep moving the water to your taps. This work has been scheduled after-hours to comply with approved traffic permits and minimise the impacts of planned water outages when we connect the new water main to the network. Crews will endeavour to complete high noise work as early as possible each night, site conditions permitting.

Map of the construction area



Parking, traffic and pedestrian access

To complete these works, we will need to remove some parking spaces along Creek Street. The removal of these parking spaces will be temporary, and we will minimise our impacts wherever possible. Our work areas will be behind barriers. Please observe all site signage and barriers – they are there to keep you and our workers safe. Lane/road closures will be required, however access to driveways will be maintained. You may experience minor delays when we are working in front of your property. Traffic control will be in place to assist pedestrians and general traffic.

Temporary water outages

To replace the pipes, we will need to temporarily disconnect properties while we work to transfer you to the new water main. We'll give you at least five days' notice prior to any temporary water outage. Only properties effected by water loss will receive a water outage notification.

Important information for Building Managers

Fire alarms, sprinkler systems, domestic water pumps, tanks and cooling towers might be affected by water interruptions. We recommend Building Managers contact the relevant fire and equipment service provider for advice about preparing your building systems before an interruption. Although our planned works may impact properties for a short period and cause temporary inconvenience, the newly installed water mains will ensure reliability and sustainability of water services in your area which will benefit the property and the greater community in the long term.

Noise and dust

The work will have elevated noise levels at times as we dig down to expose the old pipe and work to lay the new one. Nearby residents and businesses might be impacted by these elevated noise levels, we will minimise our impacts where possible by placing barriers and suitable signage around the work areas during excavation. We will do our best to complete all high impact noise activities early in the shift.

Restoration

Please be aware that temporary resurfacing to roads, driveways and footpaths will be in place during our works. After we have completed installing each section of pipe, we will be restoring these areas.

Find out more

We will provide further updates as the project progresses. Please feel free to get in touch by:

- Phone: 1300 13 13 38
- Email: QUUTeam@diona.com.au
- Visit: urbanutilities.com.au

Thank you for your patience during this essential work.

For more information visit
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