

21 May 2018

Ferny Gully Sewerage Pump Station — start of construction

Dear Customer

I am writing to let you know that our contractor, Broadspectrum, will soon start construction of the new Sewerage Pump Station (SPS) at Ferny Gully, as part of the \$45 million Lowood-Fernvale sewer network upgrade.

What is happening?

From the **week commencing 28 May 2018**, Broadspectrum will commence site establishment in the Council Reserve off Carralluma Cres, Fernvale, (see also location map overleaf) in preparation for the start of construction on the new Ferny Gully SPS. Set up and construction activities will include:

- Installation of temporary fencing around the site perimeter
- ground levelling and gravelling
- delivery and set up of site compounds
- bulk excavation works
- construction of the pump station and storage facility
- mechanical and electrical fit out
- construction of a sealed access road.

Work will take place between **6.30am and 6.00pm, Monday to Friday**, in line with Somerset Regional Council approved working hours, with occasional Saturday work, as required. It is anticipated the SPS will take up to **five months** to complete, weather and site conditions permitting.

What can I expect?

During site establishment and construction, nearby residents and businesses might be impacted by:

- **construction-related noise and dust** from vehicle movements, excavation and backfilling activities.
- **removal of trees** within the construction footprint, in accordance with Council permits and under the supervision of a fauna spotter. In anticipation of clearing, QUU planted approximately 40 trees within the reserve last year to offset those removed.
- increased **truck movements**, including during excavation to remove the spoil from site.

How will the construction impacts be managed?

The project team will manage the construction impacts by:

- **placing barriers and suitable signage** around the work areas
- **monitoring noise and dust** and managing both at source, to the extent possible
- providing a 24/7 **free call project hotline** during construction.

Please take care and observe all signposting, speed limits and any directions given by traffic controllers, when travelling through the area.



To report a fault or emergency
Contact us 24/7 on **13 23 64**



For more information visit
www.urbanutilities.com.au



General enquiries
From 7am-7pm weekdays **13 26 57**

Our commitment

The project team is committed to minimising the construction impacts on local residents. We will keep you informed about progress and provide regular construction updates for directly impacted residents.

We will also work closely with the project contractor to ensure every effort is made to keep any disturbances to a minimum. At any time during the construction, you can contact the project team on **1800 071 230** if you have any questions or concerns.

To stay involved

If you would like to receive regular **email updates** about the project, please register your interest by emailing **Community.Feedback@urbanutilities.com.au** with your name, email address, contact number and property address.

For more information

To find out more about the Lowood-Fernvale Sewer Upgrade you can call me on 07 3855 6276 during business hours, or visit urbanutilities.com.au/lowoodfernval sewerupgrade.

Yours faithfully



Jonathan Farrell

Major Project Manager
Operations and Service Delivery
Queensland Urban Utilities



1800 071 230 (24/7 project information line)



community.feedback@urbanutilities.com.au



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urbanutilities.com.au/lowoodfernval sewerupgrade



Image: Location of the new Ferny Gully Sewerage Pump Station