

17 July 2018

Ferny Gully Rising Main — Forest Hill Fernvale Road

Dear Customer

I am writing to let you know that construction of the new sewer rising main pipeline from Fernvale to Vernor is progressing well, with work starting soon along Forest Hill Fernvale Road.

What is happening?

From the **week commencing 23 July 2018**, Broadspectrum will be working along **Forest Hill Fernvale Road** to construct the final section of the **new sewer rising main pipeline**. The work will start at the intersection with the Brisbane Valley Highway and continue along the odd numbered side of the road until it reaches the new Sewage Treatment Plant in Vernor (see map of alignment over page).

Work hours are **6.30am to 6.00pm, Monday to Friday**, with occasional Saturday work, as required. It is anticipated this section of pipe will take approximately **10 weeks** to complete, weather and ground conditions permitting.

What can I expect?

During construction, nearby residents might be impacted by:

- **construction-related noise and dust** from vehicle movements, excavation and backfilling activities.
- **increased truck movements** to remove the spoil. Haulage trucks will transport spoil to the Council approved remediation point in Lowood.
- some **driveway impacts** to install the pipe. We will seek to minimise impacts to driveways where possible, working with customers to maintain vehicle access during construction.
- **trimming of trees** within the construction footprint, in accordance with Council permits. Any removed trees will be replaced in accordance with Council's tree planting ratio requirements.

How will the construction impacts be managed?

The project team will manage the construction impacts by:

- **placing barriers and suitable signage** around the work areas
- **monitoring noise and dust** and managing both at source, to the extent possible
- **using approved traffic management** schemes to ensure the safety of road users and pedestrians
- **temporarily restoring disturbed driveways and footpaths** to allow for continued use while work is in progress
- **restoring affected driveways and footpaths** as close as possible to their original condition, after the work is completed.



Our commitment

The project team is committed to minimising the construction impacts on local residents. We will keep you informed about progress and provide regular construction updates for directly impacted residents. We will also work closely with the project contractor to ensure every effort is made to keep any disturbances to a minimum. At any time during the construction, you can contact the project team on **1800 071 230** if you have any questions or concerns.

To stay involved

The Lowood-Fernvale Sewer Upgrade now has a project **Facebook Group** for local residents and stakeholders. You'll find us at www.quu.com.au/lowood-fernvale-group.

For more information

To find out more about the project you can call me on 3855 6276 during business hours or:

- visit the project web page at www.urbanutilities.com.au/lowoodfernvalessewerupgrade
- email community.feedback@urbanutilities.com.au
- join our project Facebook group at quu.com.au/lowood-fernvale-group
- call our Contact Centre on 13 26 57 (7am-7pm, weekdays).

Yours faithfully



Jonathan Farrell

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Operations and Service Delivery
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Sewer rising main alignment

