

27 March 2018

## Lowood-Fernvale Sewer Upgrade – Start of Construction

Dear Customer

As part of our commitment to the long term sustainability and efficiency of the region's sewerage network, Queensland Urban Utilities is investing \$45 million to upgrade the network in Lowood and Fernvale to cater for growth and development in the area.

The Lowood-Fernvale Sewer Upgrade will involve the construction of:

- a new sewage treatment plant on Forest Hill-Fernvale Road at Vernor
- two new sewerage pump stations - one in Ferny Gully, Fernvale, and one on the site of the current sewage treatment plant at Lowood
- eight kilometres of pipeline connecting the sewerage pump stations to the new sewage treatment plant.

The existing sewage treatment plant and sewerage pump stations will be decommissioned, removed and the land rehabilitated (see the location map below).



### What is happening?

Our contractor, Broadspectrum, expects to start construction in **late April 2018**. It is anticipated the project will take about two years to complete, weather and ground conditions permitting.

In the lead up to the start of construction, you will see preliminary site establishment activities underway at the new Lowood Sewage Treatment Plant site on Forest Hill-Fernvale Road at Vernor.

Work will take place between **6am and 6pm, Monday to Friday**, with occasional Saturday work, as required.



To report a fault or emergency  
Contact us 24/7 on 13 23 64



For more information visit  
[www.urbanutilities.com.au](http://www.urbanutilities.com.au)



General enquiries  
From 7am-7pm weekdays 13 26 57

### What can I expect?

During construction, nearby residents and businesses might be impacted by:

- **construction-related noise and dust** from vehicle movements, reversing safety beepers, excavation and backfilling activities.
- **changed traffic conditions**, including reduced speeds and possible lane closures around worksites. Local property access will be maintained with the assistance of traffic controllers.
- **possible trimming or removals of trees** in accordance with relevant Council permits.

### How will the construction impacts be managed?

The project team will manage the construction impacts by:

- **placing barriers and suitable signage** around the work areas during excavation and pipe installation
- **monitoring noise and dust** and managing both at source, to the extent possible
- **using approved traffic management** schemes to ensure the safety of road users, pedestrians and Rail Trail users.

Please take care and observe all signposting, speed limits and any directions given by traffic controllers, when travelling through the area.

### Our commitment

The project team is committed to minimising the construction impacts on local residents and businesses. We will keep you informed about progress and provide regular construction updates, including detailed advice about upcoming works for directly impacted residents and businesses. We will also work closely with the project contractor to ensure every effort is made to keep disturbances to a minimum.

The historic Brisbane Valley Rail Trail, which runs past the new treatment plant site, will remain open during construction under traffic management.

### To stay involved

If you would like to receive regular **email updates** about the project, please register your interest by emailing **Community.Feedback@urbanutilities.com.au** with the subject heading '**Lowood-Fernvale Updates**' and provide your name, email address, contact number and property address.

### To find out more

To find out more about the Lowood-Fernvale Sewer Upgrade you can:

- ☎ **1800 071 230** (24/7 project information line)
- @ [community.feedback@urbanutilities.com.au](mailto:community.feedback@urbanutilities.com.au)
- f [facebook.com/QueenslandUrbanUtilities](https://www.facebook.com/QueenslandUrbanUtilities)
- 🌐 [urbanutilities.com.au/lowoodfernvalessewerupgrade](http://urbanutilities.com.au/lowoodfernvalessewerupgrade)

Yours faithfully



**Jonathan Farrell**

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