

Working beneath the streets

Carrie Street, Zillmere

20 December 2023

What is happening?

Our delivery partner, Diona, will soon start water mains replacements along **Carrie Street, Kilpatrick Street and Harback Street, Zillmere**. Construction will commence **week beginning Monday 9 January 2023** for approximately six weeks. These works will take place during the **day from 6am to 6pm**, Monday to Saturday. Timelines are indicative only and subject to site and weather conditions.



Why is this happening?

The pipes near your property are reaching the end of their life cycle and upgrades to the network will ensure that we can keep moving the water to your taps. The pipes are within Council land, so we will not need to enter your property.

Pedestrian and vehicle access

Local access will be maintained; however, pedestrian path closures may be in place while we are working near your property. Traffic control will be in place, although you may experience minor temporary traffic delays.

Temporary water outages

To replace the pipes, we may need to temporarily disconnect properties while we work to transfer you to the new water main. Affected properties will be given at least three days' notice prior to any temporary water outage.

Compound Area (fenced storage area)

As part of our works storage areas will be set up between 2 Carrie Street and 4 Carrie Street as well as between 62 Kilpatrick Street and 4 Birdwood Street. You may experience increased levels of noise caused by vehicle movements and the use of machinery, as well as construction crews and equipment being present. The compound area will be restored as close as reasonably possible when the work is complete.

Noise and dust

We acknowledge that our works may have elevated noise and dust levels at times. We will minimise our impacts where possible and do our best to complete all high impact avoidable noise activities early in the shift, weather and site conditions permitting.

Restoration and driveways

We will be restoring as close as reasonable possible to pre-existing condition all impacted areas including roads, driveways, and footpaths.

Please contact us by:

Phone: Diona's Customer Assistance on 1300 13 13 38

Email: UUTeam@diona.com.au

Visit: urbanutilities.com.au/wmrp

Thank you for your patience during this essential work.



To go into the draw to win a \$100 gift voucher, please scan the QR code to complete a survey at any stage during the project, your feedback is important to us.

For more information visit
urbanutilities.com.au
or call **13 26 57**

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