

Working beneath the streets

Harts Road, Indooroopilly Update

2 January 2024

Urban Utilities is committed to excellence in water and wastewater services that enhance the liveability of our communities. As part of this commitment, our delivery partner Diona, will soon start work on replacing the water mains along Harts Road, Indooroopilly.



Why is this happening?

The pipes near your property are reaching the end of their life cycle and upgrades to the network will ensure that we can keep moving water to your taps. The pipes are within Council land, so we will not need to enter your property.

When is this happening?

Work will recommence Tuesday 9 January 2024. The project is expected to be completed late February 2024. Works are scheduled to include:

9 Jan – 12 Jan 2024	Day Shift	8am – 5pm	Tuesday to Friday
14 Jan – Late Feb 2024	Night Shift	6pm – 6am	Sunday to Thursday

These timelines are indicative only and are subject to weather and site conditions.

What to expect?

Temporary Water Outages	We may need to temporarily disconnect water from some properties while we transfer them to the new water main. Affected properties will be notified prior to any water outage.
Temporary Water Service	Properties may be connected to a temporary water pipe to maintain supply. Water quality will remain unchanged; however, you may notice a slight reduction in water pressure. The temporary water pipe is usually laid across driveways, with a ramp placed to allow vehicle access to be maintained and protect the pipe. If you are accessing a property with a temporary ramp in place, please cross the ramp safely at slow speed.
Noise and Dust	As a result of construction activities, including from open trenching, crew presence and vehicle movements you may notice increased noise and dust during these works.
Construction Vehicles	Trucks, excavators and crew vehicles will be present on site during the works.
Pedestrian and Vehicle Access	Local access will be maintained; however, lane and road closures, detours and pedestrian path closures may occur. Traffic control will be present, but there may be minor traffic delays.
Compound Area	Storage areas will be set up between 58 Dennis Street and 70 Dennis Street as well as in Mansfield Park. Construction crews, equipment and vehicles will be present close to the compound. On-street parking spaces may be temporarily unavailable while the storage area is in place.
Restorations	Diona will be restoring the area following the completion of work to as close as reasonably possible pre-existing conditions. This includes all impacted areas, including roads, driveways, footpaths, and the compound area.
Safety	Barriers and signage around work areas will be in place to keep everyone safe.
Horizontal Directional Drilling (HDD)	HDD will be used during this project. HDD is a method used to install underground pipelines without digging a full-length surface trench. Specialised equipment is used to drill a path for the pipe from a single surface location to a single exit point. This enables installation of a continuous segment of underground pipe while minimising disturbance to roads, buildings, waterways or sensitive areas.

Find Out More

We are here to answer any questions you may have about the project.

- Call Diona's Customer Assistance on 1300 13 13 38
- Email UUTeam@diona.com.au
- Visit www.urbanutilities.com.au/wmrp

Thank you for your patience during this essential work.



To go into the draw to win a **\$100 gift voucher**, please scan the QR code to complete a survey at any stage during the project, your feedback is important to us.