

Working beneath the streets

Fourteenth Avenue, Kedron

6 March 2023

What is happening?

Our delivery partner, Diona, will soon start water mains replacements along **Fourteenth Avenue, Kedron, from Glen Kedron Lane to Benelong Street**. Construction will commence on the **week beginning 13 March 2023** for approximately seven weeks. Works will take place during the **day from 6am to 6pm**, Monday to Saturday, with some scheduled night works between 6pm and 6am. Timelines are indicative only and subject to site and weather conditions.



Why is this happening?

The pipes near your property are reaching the end of their life cycle and upgrades to the network will ensure that we can keep moving the water to your taps. The pipes are within Council land, so we will not need to enter your property.

Pedestrian and vehicle access

Local access will be maintained; however, pedestrian path closures may be in place while we are working near your property. Traffic control will be in place, although you may experience minor temporary traffic delays.

Temporary water outages

To replace the pipes, we may need to temporarily disconnect properties while we work to transfer you to the new water main. Affected properties will be given at least three days' notice prior to any temporary water outage.

Temporary water service

We might need to connect your property to a temporary water pipe to maintain your water supply. Water quality will remain unchanged; however, you may notice a slight reduction in water pressure. The pipe is usually laid across driveways and a crossing ramp will be placed to maintain safe vehicle access and protect the pipe. Please cross the ramp at a slow speed to avoid damaging it.

Noise and dust

We acknowledge that our works may have elevated noise and dust levels at times. We will minimise our impacts where possible and do our best to complete all high impact avoidable noise activities early in the shift, weather and site conditions permitting.

Restoration and driveways

We will be restoring as close as reasonable possible to pre-existing condition all impacted areas including roads, driveways, and footpaths.

Please contact us by:

Phone: Diona's Customer Assistance on 1300 13 13 38

Email: UUTeam@diona.com.au

Visit: urbanutilities.com.au/wmrp

Thank you for your patience during this essential work.

For more information visit
urbanutilities.com.au
or call **13 26 57**

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