



Working beneath the streets

NIGHT WORKS AT RIDING ROAD AND HAWTHORNE ROAD BALMORAL

DAY WORKS AT MARIE STREET, BYRNE PARADE AND FIFTH AVE, BAMORAL

You can rely on us to keep things flowing. From time-to-time, we need to upgrade your local water and wastewater network.

What is happening?

Our delivery partner, Downer WSP, will soon start work on replacing sections of water pipe along **several locations between** Byrne Parade, Fifth Avenue, Riding Road, Marie Street, and Hawthorne Road, Balmoral, (refer to the map below). **Day work** construction is expected to commence **intermittently** from Monday 28 August 2023, in certain areas we will be completing **night work** in accordance with approved traffic permits. We expect to be finished in three months, weather and site conditions permitting. **We will provide construction updates before commencing any night work.**

Why is this happening?

The pipes are reaching the end of their service life. Upgrades to the network will ensure the reliability and sustainability of water services in your area.

Map of construction area







How will impacts be managed?

Safety – barriers and signage around work areas will be in place to keep everyone safe.

Hours – most of the work along **Byrne Parade**, **Fifth Avenue**, **and Marie Street Balmoral** will be completed during the **day**, between **6am** and **6pm**, Monday to Friday. Construction along **Hawthorne Road and Riding Road**, **Balmoral** may be carried out at **night**, between **7pm** and **5am**, Sunday to Thursday. We will notify you before any nightwork occurs.

Traffic changes – possible lane and footpath closures around work sites. On-street parking may be unavailable in some areas. Traffic management will be in place to look after the safety of our pedestrians and road users.

Temporary water outages – night work is required during water outages, while we connect to the water main and to comply with approved traffic permits. We'll give you at least three days' notice before any planned water interruptions to your water supply.

Noise and dust – there will be varying levels during excavation. We'll minimise this where we can.

Tree removal or trimming– some trees might be identified for trimming or removal at worksites. Any trees marked with "R" will be removed in accordance with council permit and replaced in approved areas following project completion.

Temporary work sites and holding area's – temporary storage compounds will be located along the alignment of this project. These areas are used to store pipe, materials, and machinery during construction.

Temporary water service (bypass pipe) – some properties will be connected to a bypass pipe to maintain the water supply. The pipe is usually laid across driveways with a crossing ramp to maintain safe vehicle access and protect the pipe. We recommend that you cross the ramp at a slow speed without stopping to avoid damaging it. The temporary water supply is the same quality of drinking water as your normal service; however, you may notice a slight reduction in water pressure.

Restoration – temporary restoration will occur while work is in progress. At completion, we'll restore as close to the original condition as possible including roads, driveways, footpaths, and nature strips that have been impacted by our works.

Find out more;

We'll provide updates as the project progresses, or get in touch:

- Contact: Jo Rogers on 0447 782 160 or after hours 1300 992 605
- Register for project updates:
 Community.Enquiries@downergroup.com
- Visit: urbanutilities.com.au/network-upgrades or scan the QR code



Thank you for your patience and understanding during this essential work.



