

Working beneath the streets

Frank & Dan Streets, Graceville

You can rely on us to keep things flowing. From time-to-time we need to upgrade your local water and wastewater pipes.

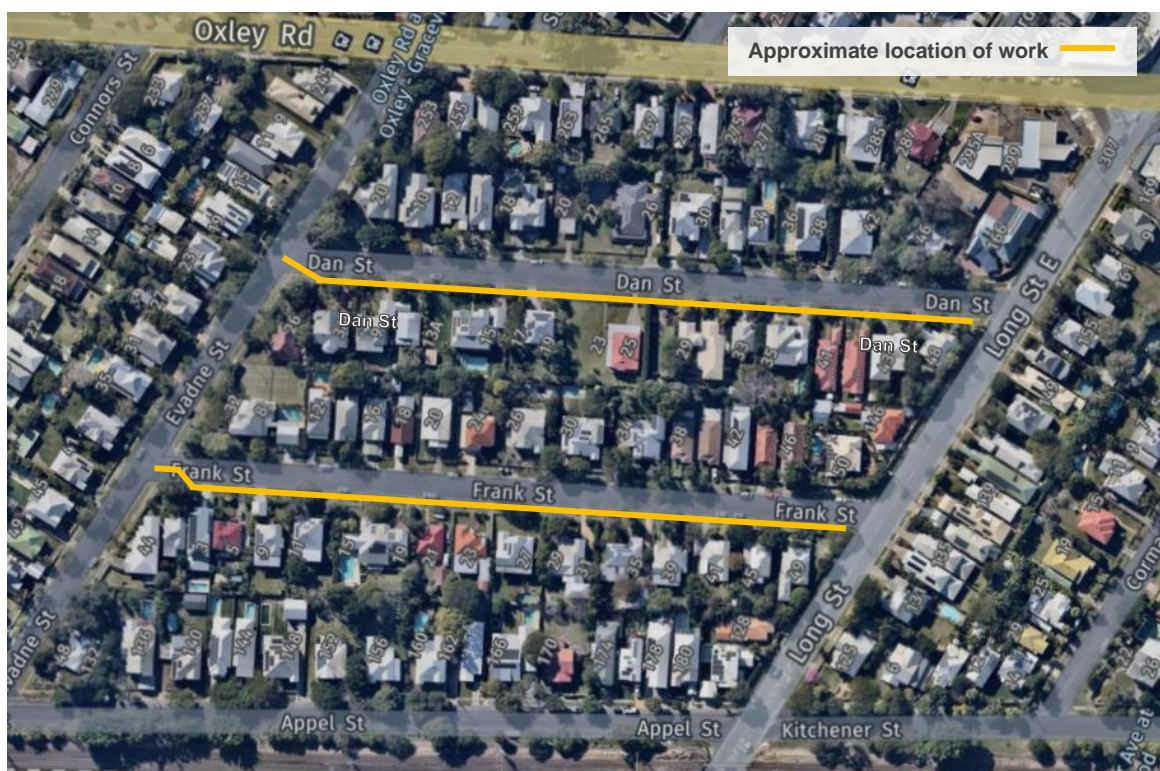
What's happening?

Our delivery partner, Downer WSP, will soon start work on replacing sections of water pipe along Frank Street and Dan Street, Graceville. Construction is due to commence on **Monday 20 November 2023**, and we expect to be finished in **three months**, weather and site conditions permitting.

Why is this happening?

Urban Utilities is committed to excellence in water and sewerage services. As part of this commitment, we will be upgrading important infrastructure near your property. Upgrades to the network will ensure reliability and sustainability of water services in your area.

Map of construction area



How will impacts be managed?

Safety – barriers and signage around work areas will be in place to keep everyone safe.

Hours – most of the work will take place between **6:00am** and **6:00pm, Monday to Friday**. In some situations, we may need to carry out works during the night, between 6:00pm to 6:00am, Sunday to Thursday. We will notify you before any night work takes place. Traffic management will be in place to look after the safety of our pedestrians and road users.

Traffic changes – possible lane and footpath closures around work sites. On-street parking may be unavailable in some areas. Traffic management will be in place to look after the safety of our pedestrians and road users.

Temporary water outages – we'll give you at least three days' notice before any planned interruptions to your water supply. Keep a look out in your letterbox for these updates.

Noise and dust – there will be varying levels during excavation. We'll minimise this where we can.

Tree removal or trimming – may be required at the worksite. Trees required to be removed will be marked with "R" in advance of removal. Any removed trees will be replaced with Council specified species and replanted in approved areas, following project completion.

Temporary work sites and holding area – temporary storage compounds will be located along the project alignment. These areas are used to store pipe, materials, and machinery during construction.

Restoration – temporary restoration will occur while work is in progress. At completion, we'll restore as close to the original condition as possible including roads, driveways, footpaths, and nature strips that have been impacted by our works.

Find out more:

We'll provide updates as the project progresses, or to get in touch:

- Contact: **Jo Rogers** on **0447 782 160** or **after hours 1300 992 605**
- Email/register for project updates: [**Community.Enquiries@downergroup.com**](mailto:Community.Enquiries@downergroup.com)
- Visit: [**urbanutilities.com.au/network-upgrades**](http://urbanutilities.com.au/network-upgrades) or **scan the QR code**

Thank you for your patience and understanding during this essential work.

