

**A meter is considered to have registered incorrectly only if it registers outside the prescribed margin of the correct amount of water supplied, whether greater or less. The prescribed margin is 5%.**

*A laboratory test involves a technician from Urban Utilities or its agents removing the meter. When the water meter is removed, it is immediately replaced with a new meter. The removed meter is destroyed through the testing process and cannot be reinstalled at your property.*

**For water meter test enquiries, current costs and payment methods, chat with us online from 6am-9pm weekdays or call 13 26 57 (8am-6pm weekdays).**

The personal information provided will be used by Urban Utilities and its agents for the purpose of processing your water meter test request. Urban Utilities' privacy statement is available at [urbanutilities.com.au](http://urbanutilities.com.au)

**1 Applicant's details** *If the property is part of a Community Title Scheme, the applicant must be the owner or authorised Body Corporate representative.*

Applicant's full name

Applicant's postal address

  
  


Postcode

Applicant's email address

Account number *Refer to Water and Sewerage Account*

Date

 /  / 

**2 Property owner's details**

Property owner's name

Business hours phone number

Property address

  
  


Postcode

Meter number/s *If there is more than one meter required for testing, a separate meter test fee will apply for each.*

**3 Do you want to be present when your meter is removed?**

Yes  No

**4 Do you want to nominate a meter testing laboratory?**

Yes *Please refer to our website or call us on 13 26 57.*  
 No *Urban Utilities will choose a laboratory for you.*

**5 Do you want to be present during the laboratory meter test?**

*A consent to Urban Utilities providing your contact details to the laboratory will be required.*

*The testing laboratories are interstate and you will need to cover all required travel and accommodation costs.*

Yes *Urban Utilities will provide your contact details to the laboratory for this purpose.*

No

**6 Have you ruled out a leak by completing a self test or engaging a plumber?**

Yes

No *A leak must be ruled out prior to the meter being tested. Please refer to our website on how to complete a self test or call us on 13 26 57.*

**7 Price**

*Please include correct fees and charges. Information is available on our website [urbanutilities.com.au](http://urbanutilities.com.au). Prices are subject to change. GST does not apply to this charge.*

\$

**8 Payment options**

**Credit Card or BPAY:** *Please email completed application form to [SpecialReads@urbanutilities.com.au](mailto:SpecialReads@urbanutilities.com.au) and you will receive an email with the details on how to pay.*

**Cheque:** *Please post to Urban Utilities, Locked Bag 1496 Brisbane QLD 4001 with completed application form.*

**9 Acknowledgement of responsibilities and of meter destruction**

Urban Utilities cannot test your water meter at the laboratory unless you have acknowledged the following and sign below.

I acknowledge and understand that the water meter will be destroyed through the testing process and cannot be reinstalled at my property.

I acknowledge and understand that if I have requested to be present during the laboratory meter test, I am responsible for all arrangements including covering the cost of all travel and accommodation.

Name

Signature

**OFFICE USE ONLY**

Meter size

Laboratory meter test  mm

**OFFICE USE ONLY**

Amount	Reference no.	Processing officer's signature	Employee no.
\$ <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Print**

**Reset**