

Clear or investigate a choked sanitary house drain request

NOTES: This is not an account. It is a copy for your records only. Fill in the account details below for an official account to be mailed within 7 working days. If you are paying on-site, fill in the bottom on-site payment section. A 30 day guarantee applies from the completion date on work carried out by Queensland Urban Utilities.

Account details

Name

Postal address

Postcode

Clear a choked sanitary house drain	GST inclusive price	\$
Investigate a choked sanitary house drain	GST inclusive price	\$
Camera a private house drain	GST inclusive price	\$
Total price GST inclusive		\$

Ellipse work order no.

Location of premises

As stated above or

Owner's name

As stated above or

In consideration of Queensland Urban Utilities agreeing to carry out work at my request at the premises situated at the above location (the premises) being the investigation of a sanitary house drain/the investigation and clearing, if necessary, of a sanitary house drain (the work), I indemnify Queensland Urban Utilities and any of its members, officers, servants and agents from and against all claims, demands, actions and proceedings which may be made or brought against Queensland Urban Utilities and any of its members, officers, servants and agents by any person, in consequence of any damage howsoever occurring (including negligence of Queensland Urban Utilities or any of its members, officers, servants and agents), to any house drain, pipe, conduit line, cable, service, wire and/or channel (the items) at the premises (whether above ground or underground) and arising during or in consequence of the work and entry upon the premises in order to conduct the work and whether or not the premises and/or the items are owned by me or some other person and irrespective of whether or not such other person might for any reason have some good claim against Queensland Urban Utilities and its members, officers, servants and agents for the damage previously mentioned.

Applicant's signature and date

Issuing officer's signature and date

Use this section for on-site payments only

Customer is entitled to a discount when payment is presented immediately upon completion of work.

Receipt no.

Fee paid by:

Cash

Cheque *Made payable to Queensland Urban Utilities*

Account

White - Applicant

Green - Cashier

Pink - Stay in book

General information about chokages in sanitary house drains

The clearing of chokages in sanitary house drains is a service provided by Queensland Urban Utilities for the convenience of property owners. However, it is to be clearly understood that the service rendered is the clearing of the obstruction and does not extend to the repair or reconstruction of any section of drain.

Chokages caused by some foreign object that has gained entry to the drain, once cleared, usually are no further problem. However, the majority of chokages are caused by some defect that has developed in the drain generally through pressure from ground movement. These defects such as cracked or broken pipes can in themselves cause chokages but most commonly allow the entry of tree roots which choke the drain. This type of chokage will recur unless action is taken to have the defective section of drain repaired.

A 30 day guarantee applies from the completion date on work carried out by Queensland Urban Utilities.

Instructions to users responsible for the issue of clear or investigate a choked sanitary house drain request

General

1. Every form shall be written legibly in ink or ball point pen.
2. All alterations must be initialled by the person issuing the form.
3. Where it is necessary to cancel a form then the form must be crossed and the reason for cancellation must be written at the top of the page. The original and all copies of a cancelled form must be retained intact.

Sections of the form which must be completed

1. The name and address of the person paying the account must be written in the section labelled 'Fee paid by'.
2. The fee for the job must be written in the box beside either 'Clear a choked sanitary house drain', 'Investigate a choked sanitary house drain' or 'Camera a private house drain'.
3. The location of the premises and the owner's name must be written in the appropriate boxes. However, if either/both of these are the same as the name and address already recorded then the box/es labelled *As stated above* must be ticked.

On-site payment

1. If on-site payment is made the number of the receipt issued must be recorded in the *Receipt no.* box.
2. The applicant does not receive a copy of this form but is given a receipt.
3. The applicant is entitled to a discount.

Deferred payment

1. If the applicant does not pay the account on-site then the original (white copy) of the form must be given to the applicant upon completion of the job.