



BE PREPARED FOR SEVERE WEATHER

Make sure you and your family are prepared and ready to manage the potential effects of severe weather that may affect South East Queensland.

urbanutilities.com.au/severeweather

- Have an emergency plan in place to evacuate your home or be able to last for several days without water supply and sewerage services.
- Keep at least three days' supply of fresh water in bottles and containers in case of an interruption to your water supply. That's about 10 litres per person.
- Put an emergency kit together with essential items you might need if you lose essential services like water supply and electricity.
- Check the plumbing around your home, make sure pipes and appliances are in good working order and make any repairs if necessary.
- Make sure your water meter is accessible and know how to turn off your water supply in an emergency.
- Ensure your sewerage overflow relief gully is clear of obstruction and stormwater doesn't flow into it via downpipes from your roof. This will help prevent any sewage overflows into your home.
- Know how to contact emergency services for assistance. For emergencies related to your water and sewerage services, call us 24/7 on 13 23 64.
- During times of flooding, sandbag indoor drains and toilets to prevent sewage backflow into your home.
- Stay updated about your water and sewerage services by following us on Facebook and Twitter.



General Enquiries **13 26 57** (8am-6pm weekdays)
 Faults and Emergencies **13 23 64** (24/7)
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