

Sewage Overflow / Odour Event Form

Work Order Number

Email completed forms to: BusinessSupportServices@urbanutilities.com.au

Crew Name

Address

Overflows

For tips on recording overflow information, including calculating overflows refer to the [Frequently Asked Questions](#)

Cause of overflow: Wet Weather ☐ Blockage or break in network ☐ Pump station fault ☐ Other ☐ Provide details:

Quantity of Overflow (litres) Date and Time overflow stopped

Number of properties impacted by sewage overflow Wastewater inside building? No ☐ Yes ☐ ▶ Complete WWIP Form [FOR627](#)

Receiving waters? No ☐ Yes ☐ ▶ Provide details: River ☐ Creek ☐ Gully ☐ Stormwater drainage system ☐

River/creek name (if applicable)

Overflow point

Maintenance hole ☐

QUU Overflow relief structure ☐

Broken line segment ☐

Broken property connection ☐

Private External e.g. (ORG/DT/IOS) ☐

Private Int e.g. (toilet/floor waste) ☐

Overflow location category

L1 – Overflow from inside building ☐

L2 – Overflow from DT, ORG or IO ☐

L3 – Overflow from MH located within private property ☐

L4 – Overflow in public space (e.g. roads, park, creek etc.) ☐

L5 – No overflow – holding water ☐

Odour complaints

Source of odour

Sewer blockage/ overflow ☐

Sewage pump station (SPS) ☐

Non-QUU issue ☐

Maintenance hole ☐

Sewage treatment plant (STP) ☐

Unknown ☐

Vent stack ☐

Private drainage ☐

No odour detected ☐