

WE'RE UPGRADING YOUR SEWER NETWORK

Saltash Street Switchboard Upgrade

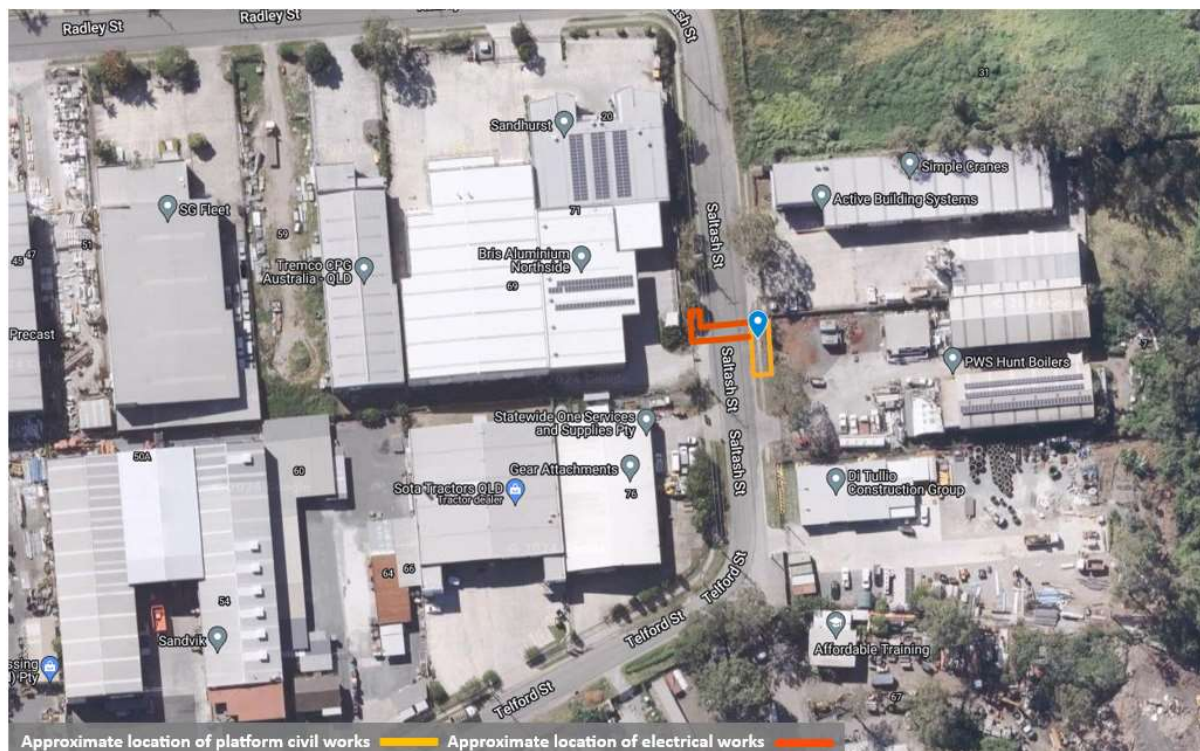
Urban Utilities is committed to excellence in water and wastewater services. As part of this commitment, we're upgrading important infrastructure near your property that was impacted during the February 2022 flood events.

The switchboard recovery program involves upgrading the Sewer Pump Station (SPS) switchboards to enhance flood resilience across the Brisbane and Ipswich regions. This includes replacing temporary switchboards, implementing electrical and structural upgrades, constructing elevated platforms at selected sites, and installing rapid-removal switchboards to ensure that our electrical equipment is either elevated above flood levels or can be rapidly removed during heavy rainfall.

What's happening?

Our delivery partner, Downer WSP and their subcontractors, Allstar Infrastructure and Actemium, will commence essential works to upgrade the electrical switchboard in your area. Construction is expected to commence on **Monday 26 August 2024** and will include the installation of a raised switchboard platform along **Saltash Street** between **Telford** and **Radley Streets, Virginia**.

Map of construction area



What can I expect?

Noise/dust – residents and businesses may experience varying noise and dust levels from construction machinery and changed vehicle movements.

Residents and businesses may also experience **possible generator noise** when used to provide temporary power supply to switchboards during the commissioning process. We'll let you know in advance before this occurs.

Hours - we'll be working **during the day**, between **6:30am and 6:30pm, Monday to Saturday**. Construction is anticipated to take place intermittently for up to **three months** (weather and site conditions permitting). The project will include both civil and electrical works, with the schedule designed to accommodate both phases. In some situations, we may need to carry out works at night, between 6:00pm and 6:00am, Sunday to Thursday. We will notify residents prior to any night works.

Changed traffic conditions will be in place around work areas and access roads. Traffic control will be in place to manage traffic flow, ensure pedestrian safety and maintain local access.

Please take care and observe all signposting, speed limits and any directions given by Traffic Controllers. Safety fencing, barriers and signage will be installed around work areas to keep everyone safe.

Wastewater services - this work will not affect your service. There will be no planned interruptions to your sewerage services during this work.

Tree trimming - some trees have been identified for trimming at the worksite. The trees will be trimmed in accordance with all permits, and the authority to complete the works will be through the Local Access Activity Notice (LAAN) permit.

Restoration - we will restore all work areas as soon as possible once the work is complete.

Our commitment - the project team will minimise the construction impacts to the extent possible and review work methods as required. We will also keep directly impacted neighbours informed by providing regular construction updates during the project.

For more information:

- Phone **Emily** on **0427 252 379** or after hours **1300 992 605**
- Email **Community.Enquiries@downergroup.com**
- Visit **urbanutilities.com.au/FloodRecoveryProgram**
- Scan QR code for project information
- Register for project updates at **Community.Enquiries@downergroup.com**



Thank you for your patience while we complete this essential work.