



Developer Services e-News

Easements online NOW and more BOA resources available | 26 April 2024

Yaaaa!



- **Easements** processes are now managed through the Portal, and
- another Build Over Asset resource is available.

Easements processes are now online

The processes to lodge an **Easement application** or request an **Easement reprint** are now part of our services available in the [Developer Services Portal](#).



A further change for both of these processes is that payment of fees is required at application lodgement and fees must be received before we will commence processing the request.

Easements currently in process will continue to be managed via email.

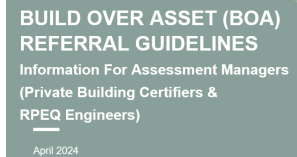
Please ensure everyone who applies for Easements is aware of this exciting change. A [Quick Reference Guide](#) is now available and we're updating our webpage and Easement Guidelines shortly.

Tip: before you lodge an Easement application online, you'll need:

- **your own profile set up in the [Developer Services Portal](#)**, and
- **the PNT reference for the Non-standard water application the easement refers to.**

More Build Over Asset (BOA) resources available!

We have published another resource to assist customers lodging Build Over Asset (BOA) requests through the [Developer Services Portal](#) and more will keep coming.



Joining the [BOA Quick Reference Guide](#) (which steps you through the online Portal process to lodge applications and requests), the following guides Assessment Managers to understand the information we require when lodging applications/requests with us:

- [**Build Over Asset \(BOA\) Referral Guidelines - Information for Assessment Managers \(Private Building Certifiers & REPQ Engineers\)**](#)

This guideline will help you lodge a Properly Referred application... the first time.

Last day to win \$500



The Urban Utilities Annual Customer Survey closes today. Check your inbox for an email from UrbanUtilities@strategix.com.au, complete it today and you could go into the draw to win a \$500 gift card.

For further information or advice contact Developer Services:

Call us on 07 3432 2200 between 8:30am — 4:30pm weekdays

Email us at [**DevelopmentEnquiries@urbanutilities.com.au**](mailto:DevelopmentEnquiries@urbanutilities.com.au)

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