



# CONSTRUCTION IN YOUR AREA

Our Delivery Partner, **Diona**, is upgrading the water pipes in your area to make sure you can continue to enjoy clean, safe, reliable water and wastewater services for the lifestyle you love.

**ENSURING THE LONG-TERM VIABILITY AND SUSTAINABILITY  
OF YOUR WATER AND WASTEWATER NETWORKS**

For more information on this work, please  
contact Diona via [UUTeam@diona.com.au](mailto:UUTeam@diona.com.au)

当您需耍口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Quando necessita un intérprete llame al 13 14 50

**13 23 64** For Faults and  
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## Project Update: Temporary change in working hours at Esk Reservoir

### What's happening?

Following on from our previous notification, works to pour the reservoir concrete slab base have been delayed due to hot weather. These works have now been rescheduled.

### What's next?

From **Monday 18 November 2024**, our delivery partner, **Diona**, will commence works to pour the reservoir concrete slab base at **Esk Reservoir, 104 Highland Street, Esk**. Due to the large volume of concrete to be placed and the imminent hot weather, we will need to commence works earlier than our usual hours.

**Works hours:** Between **5:00am** and **5:00pm, Monday to Friday**, for up to **three days** (subject to site and weather conditions). On completion of this concrete pour, we will revert to standard working hours between **6:30am** and **5:00pm, Monday to Friday** and intermittent **Saturdays 6:30am to 3:00pm** until project completion in **June 2025**.

### What to expect:

- **Crews, trucks and equipment** within the reservoir site, footpath and road. Safety barriers will be in place to keep everyone safe as required.
- **Noise and dust** from construction and machinery. We'll minimise these where we can.
- **Changed traffic conditions** including lane and road closures may be in place. Traffic controllers will be on-site to look after the safety of road users and pedestrians.
- **Restoration.** On completion of works we will restore all work areas as close as possible to the original condition.

We thank you for your patience during this important work.

For further information, contact Diona on **1300 13 13 38** or **UUTeam@diona.com.au**

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